# Benchling

A Better Way to Manage Request Fulfillment

As large molecule R&D programs get more specialized, disparate teams must fulfill a growing volume of assay, production, and *in vivo* experiment requests. With multiple systems of record, it is increasingly challenging to fulfill requests seamlessly and on time.

Benchling Requests streamlines every step of the request fulfillment process — from scheduling and documentation to tracking and reporting — and enables teams to manage resource allocation in real-time. It enables R&D organizations to gain real-time visibility into request progress so teams can optimize resource allocation and productivity.

Requests: **QC/All** ⌄

NO FILTERS APPLIED

‹ › 1-1 of 1, Sorting by date created
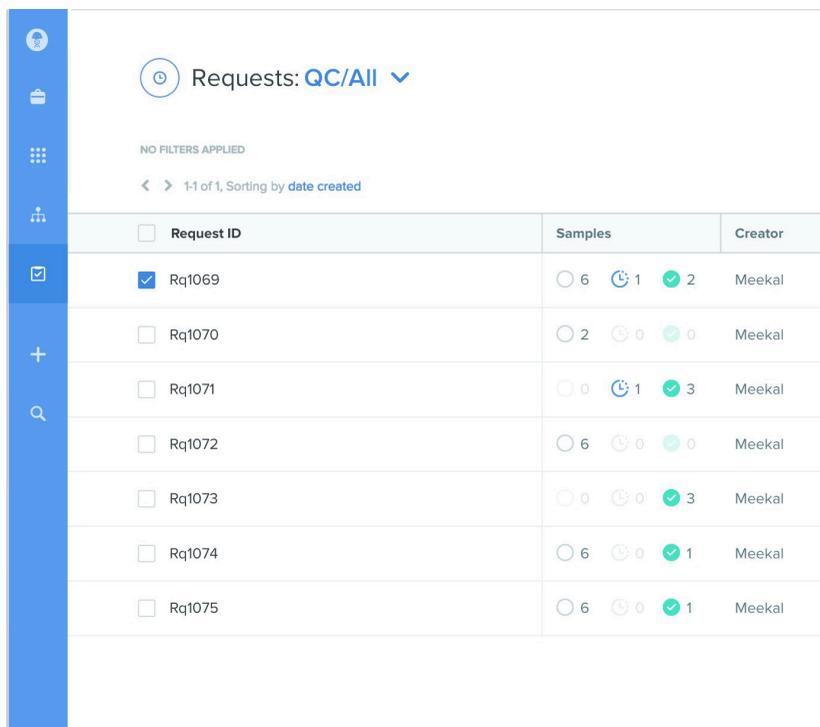
	Request ID	Samples				Creator
☑	Rq1069	○ 6	◷ 1		✅ 2	Meekal
☐	Rq1070	○ 2	◷ 0		0	Meekal
☐	Rq1071	○ 0	◷ 1		✅ 3	Meekal
☐	Rq1072	○ 6	◷ 0		0	Meekal
☐	Rq1073	○ 0	◷ 0		✅ 3	Meekal
☐	Rq1074	○ 6	◷ 0		✅ 1	Meekal
☐	Rq1075	○ 6	◷ 0		✅ 1	Meekal

Simplify request fulfillment

- Standardize request submission so teams have everything they need to fulfill a request (e.g. samples, protocols, and specifications).

- Improve research productivity by fulfilling multiple requests at once.

- Automatically propagate outputs and results into Requests.

Track request progress in real-time

- Easily triage and track requests through a centralized dashboard.

- Automatically communicate updates to requesters and eliminate *ad hoc* communication.

Optimize resource allocation

- Run reports to measure request throughput, identify bottlenecks, and improve resource allocation.

- Prioritize workloads to maximize productivity and support research decisions.
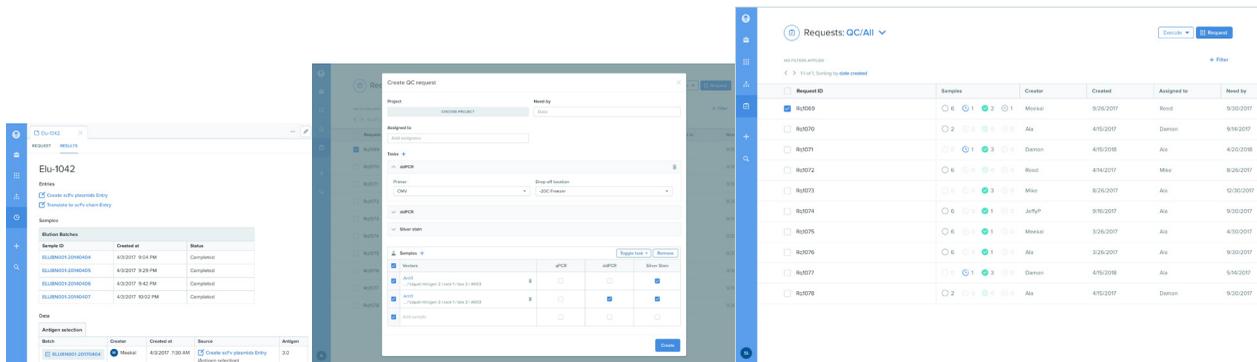
1 Submit requests

- Seamlessly manage and submit any type of request, such as assay, sample production, and *in vivo* experiment requests.
- Directly link samples to eliminate miscommunication on the identity and location of samples to be used.
- Track the progress of your requests, along with estimated completion dates.

2 Triage requests

- Streamline request triaging and tracking by getting full visibility into incoming requests.
- Assign requests to individual team members with full experimental context and instructions on desired outputs.
- Automatically send updates to assignees and requesters, eliminating *ad hoc* communication.

3 Fulfill requests

- Batch similar requests for execution to improve turnaround times and team productivity.
- Document requests through pre-configured Notebook or Workflows templates.
- Automatically surface results and output samples to requesters.

4 Optimize request fulfillment

- Run reports that measure request throughput. In seconds, answer questions such as, "How many QC assays did my team fulfill this week?"
- Measure average resource usage and time to completion across assay types, groups, and individual contributors. Identify the highest leverage ways to increase efficiency.